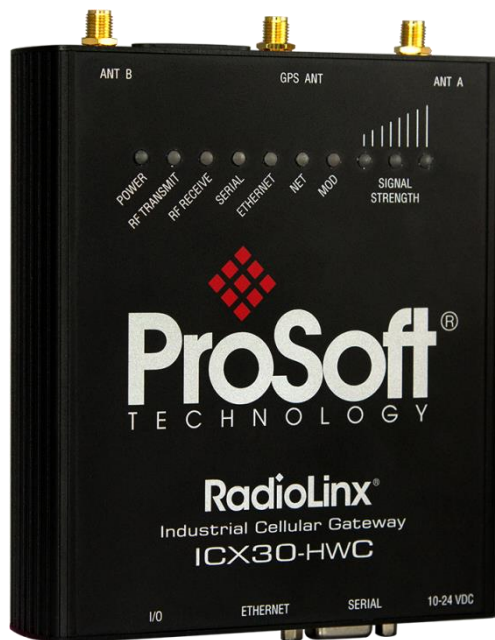




Where Automation Connects.



## ICX30-HWC

Industrial Cellular Gateway  
3G Cellular (M2M)

June 22, 2015

**RELEASE NOTES**

## Your Feedback Please

We always want you to feel that you made the right decision to use our products. If you have suggestions, comments, compliments or complaints about our products, documentation, or support, please write or call us.

### ProSoft Technology

5201 Truxtun Ave, 3rd Floor  
Bakersfield, CA 93309  
+1 (661) 716-5100  
+1 (661) 716-5101 (Fax)  
www.prosoft-technology.com  
support@prosoft-technology.com

### ICX30-HWC Release Notes

June 22, 2015

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# Contents

Your Feedback Please.....	2
Content Disclaimer.....	2
<b>1 Start Here</b>	<b>4</b>
1.1 Special Notes .....	4
1.2 About the ICX30-HWC Industrial Cellular Gateway.....	4
1.3 Release Enhancements and Bug Fixes .....	5
<b>2 Support, Service &amp; Warranty</b>	<b>6</b>
2.1 Contacting Technical Support .....	6
2.2 Warranty Information.....	7

# 1 Start Here

This document highlights the new features, fixes, enhancements and known issues for the ICX30-HWC version 1.1.50.

## 1.1 Special Notes

This section contains information regarding special procedures and potential limitations that may be required for this release. Version 1.1.50 supports upgrading from version 1.0.0 and above.

## 1.2 About the ICX30-HWC Industrial Cellular Gateway

The Industrial Cellular Gateway provides secure wireless Ethernet and serial connectivity to remote devices such as PLCs, RTUs, DCS systems and instruments over 3G cellular services. Remote devices can be accessed using secure VPN tunnels over Internet connections. The ICX30-HWC is ideal for accessing remote equipment for maintenance/programming, remote data collection, SCADA, and machine-to-machine (M2M) applications.

Key applications include utilities, manufacturing, automation, oil and gas, SCADA, telemetry, Homeland Security, and asset monitoring.

### 1.3 Release Enhancements and Bug Fixes

Release Version	Release Date	Description
1.1.50	5/28/15	<p>Fixes to Date:</p> <ul style="list-style-type: none"><li>• Port Forwarding setup - Extra entries were deleted when user edited an entry on the port forwarding screen.</li><li>• Port Forwarding setup was not properly displaying multiple entries.</li><li>• A factory reset, disabled all the wireless modes except of the GSM</li><li>• Removed duplicate version information from the main screen</li><li>• Occasionally the system may reset itself to the factory default after repeated configuration and reboot changes</li><li>• The ICX30 LAN IP address was not being updated properly</li></ul> <p>Enhancements:</p> <ul style="list-style-type: none"><li>• GRE: Web interface for configuring a GRE Tunnel. Generic Routing Encapsulation (GRE) is a tunneling protocol that encapsulates a wide variety of network layer protocols inside virtual point-to-point links over an Internet Protocol network.</li></ul>

## 2 Support, Service & Warranty

### In This Chapter

Contacting Technical Support .....	6
Warranty Information .....	7

### 2.1 Contacting Technical Support

ProSoft Technology, Inc. is committed to providing the most efficient and effective support possible. Before calling, please gather the following information to assist in expediting this process:

- 1 Product Version Number
- 2 System architecture
- 3 Network details

If the issue is hardware related, we will also need information regarding:

- 1 Module configuration and associated ladder files, if any
- 2 Module operation and any unusual behavior
- 3 Configuration/Debug status information
- 4 LED patterns
- 5 Details about the serial, Ethernet or Fieldbus devices interfaced to the module, if any.

**Note:** For technical support calls within the United States, an emergency after-hours answering system allows 24-hour/7-days-a-week pager access to one of our qualified Technical and/or Application Support Engineers. Detailed contact information for all our worldwide locations is available on the following page.

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<b>Internet</b>	Web Site: <a href="http://www.prosoft-technology.com/support">www.prosoft-technology.com/support</a> E-mail address: <a href="mailto:support@prosoft-technology.com">support@prosoft-technology.com</a>
<b>Asia Pacific</b> (location in Malaysia)	Tel: +603.7724.2080 E-mail: <a href="mailto:asiapc@prosoft-technology.com">asiapc@prosoft-technology.com</a> Languages spoken include: Chinese, English
<b>Asia Pacific</b> (location in China)	Tel: +86.21.5187.7337 x888 E-mail: <a href="mailto:asiapc@prosoft-technology.com">asiapc@prosoft-technology.com</a> Languages spoken include: Chinese, English
<b>Europe</b> (location in Toulouse, France)	Tel: +33 (0) 5.34.36.87.20 E-mail: <a href="mailto:support.EMEA@prosoft-technology.com">support.EMEA@prosoft-technology.com</a> Languages spoken include: French, English
<b>Europe</b> (location in Dubai, UAE)	Tel: +971-4-214-6911 E-mail: <a href="mailto:mea@prosoft-technology.com">mea@prosoft-technology.com</a> Languages spoken include: English, Hindi
<b>North America</b> (location in California)	Tel: +1.661.716.5100 E-mail: <a href="mailto:support@prosoft-technology.com">support@prosoft-technology.com</a> Languages spoken include: English, Spanish
<b>Latin America</b> (Oficina Regional)	Tel: +1-281-2989109 E-Mail: <a href="mailto:latinam@prosoft-technology.com">latinam@prosoft-technology.com</a> Languages spoken include: Spanish, English
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## 2.2 Warranty Information

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